

Unit 4 Assignment

Unit outcome(s) addressed in this Assignment:

- Discuss methods for evaluating quality of services in healthcare settings.
- Explain importance of measuring business performance and quality.
- Use basic tools for measuring business performance and quality.

Course outcome(s) addressed in this Assignment:

HA499-5: Healthcare Administration: Demonstrate an understanding of the forces impacting health delivery systems and the effective and efficient management of healthcare.

Instructions:

For this Assignment, you are required to write a 1,000–1,250-word paper on methods of quality measurement. Your paper must include a detailed summary of two different methods of quality measurement used by a healthcare organization. Include examples of how the methods may be used to improve organizational effectiveness. Give an evaluation of these methods and indicate when they should be used for best results. Cite at least four references to validate your proposal. Prepare this Assignment according to the APA guidelines.

Submitting your work:

Submit your Assignment to the appropriate Dropbox. For instructions on submitting your work, view the Dropbox Guide located under Academic Tools at the top of your unit page.

To view your graded work, come back to the Dropbox or go to the Gradebook after your instructor has evaluated it. Make sure that you save a copy of your submitted work.